

Complete Auto Body and Repair 2010 Customer Comments

Performance Feedback Review: 2010-12-13

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Cleo C.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	I chose this shop because of its location. I am a repeat customer at this shop.					
Compliment:	The quality of the repair work was excellent. I would like to thank the shop for excellent service. The employees were courteous and very professional.					
Insurance Company:	If I need any repair work done, I will always go back to this shop. State Farm Insurance Company					

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	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Opal N.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	The insurance company recommended this shop. I chose this shop because of its location. My husband has had work done at this shop before.					
Compliment:	Of course the quality of the repair work met my expectations. I'm glad they were able to fix it. The repair time was fine. I would definitely recommend this shop.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-17

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Cosetta B.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	The insurance company recommended this shop.					
Compliment:	My vehicle looked great after the repairs were completed. Everything was fine with regards to the repairs to my vehicle.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-17

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Rita S.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	I chose this shop because of its location.					
Compliment:	Complete Auto Body & Repair - Dellwood did an excellent job on the repairs to my vehicle. I would give the staff at Complete Auto Body & Repair a rating of a "20" on how friendly, professional and helpful they were.					
	I love the way my vehicle had been detailed. It was excellent. The person that is in charge of that really did a nice job.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-10

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Marialice D.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	The dealership where I bought the car recommended this shop.					
Insurance Company:	Lease Plan					

Performance Feedback Review: 2010-10-10

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Eric R.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	The insurance company recommended this shop.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-10

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Carol B.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	The insurance company recommended this shop.					
Insurance Company:	Safeco Insurance					

Performance Feedback Review: 2010-10-01

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Kenneth C.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	I chose this shop from the yellow pages.					
Compliment:	Complete Auto Body & Repair - Dellwood has always done good work for me in the past.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-01

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Jeff C.	Yes	Yes	10	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	A friend recommended this shop.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-01

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Frankie B.	Yes	Yes	8	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	The insurance company recommended this shop.					
Compliment:	The paint refinish is very nice. I can't even tell where the shop painted. The body repairs are excellent. The staff was very nice, friendly and helpful. I have only had the car back for 1 week. As of now everything is pretty good. My car was detailed. I did not expect that. My car looks like brand new.					
Insurance Company:	Safeco Insurance					

Performance Feedback Review: 2010-10-01

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Prince T.	Yes	Yes	10	Yes	No	Agent Not Specified
Chose Body Shop Because:	A friend recommended this shop.					
Compliment:	The body shop was a little slower than I expected. The body shop did a good job. I can't even tell I had an accident.					
Insurance Company:	State Farm Insurance Company					

Performance Feedback Review: 2010-10-01

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Donna S.	Yes	Yes	9	Yes	Yes	Agent Not Specified
Chose Body Shop Because:	I am a repeat customer at this shop. I was there when they first opened.					
Compliment:	The repair time was what the shop said it would be.					
Insurance Company:	Safeco Insurance					

Performance Feedback Review: 2010-09-12

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Beth S.	Yes	Yes	8	Yes	Yes	
Chose Body Shop Because:	The insurance company recommended this shop.					
Insurance Company:	Safeco Insurance					

Performance Feedback Review: 2010-09-12

Using a Scale of 1 - 10, 10 being over exceeded and 1 being completely dissatisfied.

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>
Kenneth C.	Yes	Yes	10	Yes	Yes	Not Specified
Chose Body Shop Because:	I chose this shop from the yellow pages.					
Compliment:	Complete Auto Body & Repair - Dellwood has always done good work for me in the past.					
Insurance Company:	State Farm Insurance Company					